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9
 10 IN THE UNITED STATES DISTRICT COURT
 11 FOR THE CENTRAL DISTRICT OF CALIFORNIA

12
 13 STUDENT DEBT CRISIS,

14 Plaintiff,

15
 16 v.

17
 18 CONSUMER FINANCIAL
 19 PROTECTION BUREAU, *et al.*,
 20 Defendants.

Case No. 2:19-cv-10048-JAK

DEFENDANTS' NOTICE OF
 MOTION AND MOTION FOR
 DISMISSAL; MEMORANDUM OF
 POINTS AND AUTHORITIES

Date: June 29, 2020

Time: 8:30 a.m.

Dept: Courtroom 10B

Judge: Hon. John A. Kronstadt

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1 NOTICE OF MOTION AND MOTION FOR DISMISSAL

2 PLEASE TAKE NOTICE that on June 29, 2020, at 8:30 a.m., Defendants
3 Consumer Financial Protection Bureau and Kathleen L. Kraninger, the remaining
4 Defendants in this action, will bring on for hearing the within Motion for Dismissal
5 before the Honorable John A. Kronstadt, United States District Judge, in Courtroom
6 10B of the First Street United States Courthouse for the Central District of
7 California, Western Division, 350 West 1st Street, Los Angeles, California.¹
8 Defendants, by and through undersigned counsel, hereby move the Court to dismiss
9 this action pursuant to Fed. R. Civ. P. 12(b)(1) for lack of subject matter jurisdiction,
10 and Fed. R. Civ. P. 12(b)(6) for failure to state a claim upon which relief can be
11 granted.

12 As set forth in the accompanying Memorandum of Points and Authorities,
13 there is good cause for the relief requested. This Motion is based on this Notice of
14 Motion and Motion; the accompanying Memorandum of Points and Authorities; the
15 Declaration of Bernard J. Barrett, Jr., and the exhibits attached thereto; all the
16 pleadings and papers filed in this action; and such other and further arguments,
17 documents and grounds as may be advanced in the future, including at the time of
18 the hearing of this Motion.

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¹ Counsel previously stipulated to a proposed briefing schedule for any motion to
26 dismiss and the Court entered an Order adopting that briefing schedule on March 31,
27 2020. ECF No. 30. As directed by the Court in that Order, Defendants have set this
28 matter for hearing on June 29, 2020.

1 This Motion is made following the conference of counsel pursuant to L.R. 7-
2 3 which took place on April 28, 2020.

3
4 DATED: May 6, 2020

Respectfully submitted,

5 /s/ Bernard J. Barrett Jr.

6 Bernard J. Barrett, Jr. (CA Bar No. 165869)

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1 government.” First Amended Complaint (“FAC”) ¶ 7. Under the APA, judicial
2 review is only available over such a claim if it involves agency action that is final.
3 For an action to meet this finality requirement, it must “mark the consummation of
4 the agency’s decision-making process” and “must be one by which rights or
5 obligations have been determined or from which legal consequences will flow.”
6 *Bennett v. Spear*, 520 U.S. 154, 177-78 (1997) (quotation marks omitted). The
7 operative complaint here (the FAC) does not allege facts that would plausibly
8 support the inference that the Bureau has decided that it does not have authority to
9 supervise servicers of federal student loans. As a matter of actual fact, which this
10 Court can consider for purposes of this motion, the Director of the Bureau recently
11 testified that the Bureau has such authority and is actively exercising it.

12 Moreover, even if the complaint plausibly alleged final agency action,
13 Plaintiff’s claims should be dismissed because Plaintiff lacks standing. Plaintiff, an
14 organization that “advocate[s] for student loan and debt policies” and “directly
15 assists student loan borrowers,” does not assert standing on behalf of any of its
16 members. It pleads standing only on its own behalf. However, SDC does not
17 plausibly plead that its organizational mission has been frustrated by the non-existent
18 rule (or any other CFPB action), nor that the non-existent rule (or any other CFPB
19 action) required it to divert resources from specific other activities to combat the
20 challenged conduct, as is required to establish its standing.

21 Plaintiff also fails to state a plausible claim for relief. Plaintiff alleges that the
22 Bureau engaged in procedurally inadequate rulemaking (Counts I, III), rulemaking
23 that is contrary to law (Count II), and rulemaking that is insufficiently explained
24 (Count IV). But, because Plaintiff has failed to credibly allege that the Bureau has
25 adopted a new rule, these claims necessarily fail. Count V fares no better. Plaintiff
26 alleges that the Bureau has ceased or improperly curtailed its supervision of
27 “servicing of federally held loans by large servicers.” But Plaintiff does not allege

1 that the Bureau failed to take any particular *discrete* action that it is *required* to take.
2 Absent this, the APA does not provide for the relief Plaintiff seeks.

3 Likewise, to the extent Count V is attempting to challenge *how* the Bureau
4 chooses to deploy its limited supervisory resources to conduct student loan servicing
5 exams, such agency decisions as to when and how to conduct oversight are
6 presumptively unreviewable under the APA because these decisions involve “a
7 complicated balancing of a number of factors which are peculiarly within” the
8 agency’s “expertise.” *Heckler v. Chaney*, 470 U.S. 821, 831 (1985). Perhaps
9 recognizing that its claim about the Bureau not engaging in the amount and type of
10 supervision that Plaintiff would prefer is precluded under the APA, Plaintiff’s
11 complaint attempts to cram its challenge into the APA’s narrow exception to non-
12 reviewability for policy disputes about an agency’s authority. However, this claim
13 is essentially duplicative of Counts I-IV and fails for the same reason. As explained
14 above, Plaintiff fails to plausibly plead the existence of this “rule.” As a result, there
15 is no basis to rebut the non-reviewability presumption here, and the Court should
16 decline Plaintiff’s request to review how the Bureau exercises its supervisory
17 authority over servicers of federal student loans.

18 Because the Court lacks jurisdiction and Plaintiff fails to state a plausible
19 claim to relief, the First Amended Complaint should be dismissed.

20 BACKGROUND

21 I. STATUTORY AND REGULATORY BACKGROUND

22 A. The Consumer Financial Protection Bureau

23 The Consumer Financial Protection Bureau is an independent agency of the
24 United States charged with regulating the offering and provision of consumer
25 financial products and services under federal consumer financial laws, including the
26 Bureau’s enabling statute, the Consumer Financial Protection Act of 2010
27 (“CFPA”), 12 U.S.C. §§ 5481, *et seq.* The Bureau ensures compliance with Federal

1 consumer financial laws in part by conducting confidential supervisory
2 examinations of relevant market participants, including banks and credit unions,
3 payday lenders, mortgage originators and servicers, and private student lenders. 12
4 U.S.C. §§ 5514-16. The Bureau also has supervisory authority over larger
5 participants in consumer financial markets identified through Bureau rulemakings.
6 12 U.S.C. § 5514(a)(1)(B). To date, the Bureau has promulgated rules to define its
7 authority over larger participants in the following markets: student loan servicing
8 (discussed below), consumer reporting, consumer debt collection, international
9 money transfer, and automobile financing. *See* 12 C.F.R. Part 1090. As a result, it
10 is estimated that the Bureau has supervisory authority over thousands of entities.¹

11 Given the large number, size, and complexity of entities falling under its
12 supervisory authority, the CFPB requires the Bureau to conduct supervision by
13 assessing a number of factors to determine what supervision activities it should
14 undertake at any given time.² 12 U.S.C. § 5514(b) (“The Bureau shall exercise its
15 authority [to require reports and conduct examinations] ... in a manner designed to
16 ensure that such exercise, ... is based on the assessment *by the Bureau* of the risks
17 posed to consumers ... and taking into consideration . . . any other factors *that the*
18 *Bureau* determines to be relevant”) (emphasis added).³ By Bureau rule, information
19 concerning Bureau supervisory activity is non-public “confidential supervisory
20

21 ¹ *See* Prepared Remarks of CFPB Deputy Director Steven Antonakes to the
22 Consumer Bankers Association on March 25, 2015, available at
23 [https://www.consumerfinance.gov/about-us/newsroom/prepared-remarks-of-cfpb-](https://www.consumerfinance.gov/about-us/newsroom/prepared-remarks-of-cfpb-deputy-director-steven-antonakes-to-the-consumer-bankers-association/)
24 [deputy-director-steven-antonakes-to-the-consumer-bankers-association/](https://www.consumerfinance.gov/about-us/newsroom/prepared-remarks-of-cfpb-deputy-director-steven-antonakes-to-the-consumer-bankers-association/)
25 (estimating the number of entities under Bureau supervision at more than 15,000).

26 ² In FY 2019, for example, the Bureau conducted 125 on-site exams (and 477
27 supervisory events). *See* [https://files.consumerfinance.gov/f/documents/](https://files.consumerfinance.gov/f/documents/cfpb_performance-plan-and-report_fy20.pdf)
28 [cfpb_performance-plan-and-report_fy20.pdf](https://files.consumerfinance.gov/f/documents/cfpb_performance-plan-and-report_fy20.pdf) (at 74).

³ The Bureau prioritizes its supervisory responsibilities by focusing on risks to
consumers based on information gathered about each relevant product. *See* [https://](https://files.consumerfinance.gov/f/201506_cfpb_supervisory-highlights.pdf)
files.consumerfinance.gov/f/201506_cfpb_supervisory-highlights.pdf (at 25-26).

1 information.” *See* 12 C.F.R. §§ 1070.2(i), 1070.4, and 1070.41.

2 B. Loans for Post-Secondary Education

3 Loans are essential for many students to obtain post-secondary education, and
4 the vast majority of such loans are made by the U.S. Department of Education
5 pursuant to Title IV of the Higher Education Act, 20 U.S.C. § 1070 *et seq.* *See* FAC
6 ¶ 2. The student loan market is also comprised of loans held by private entities.

7 The day-to-day management of borrowers’ loans, i.e. the “servicing” of those
8 loans, typically includes maintaining borrowers’ account records, sending periodic
9 statements advising borrowers about amounts due and outstanding balances,
10 receiving payments from borrowers, and providing borrowers with information,
11 including about benefits and protection programs. *See* FAC ¶ 3. Loans held directly
12 by the U.S. Department of Education (hereinafter “federal student loans”) are
13 serviced by entities that contract with the Department of Education. *Id.*; *see also* 20
14 U.S.C. § 1087. Servicers may service both federal and private student loans.

15 C. CFPB Supervision of Student Loan Servicers

16 As explained above, the CFPB has supervisory authority over any covered
17 entity who is “a larger participant of a market for other consumer financial products
18 or services, as defined by rule.” 12 U.S.C. § 5514(a)(1)(B). In a rule issued on
19 December 3, 2013, the CFPB defined the larger participants of a market for student
20 loan servicing, over which it has supervisory authority. *See* Bureau of Consumer
21 Financial Protection, *Final Rule: Defining Larger Participants of the Student Loan*
22 *Servicing Market*, 12 C.F.R. 1290 (Dec. 6, 2013) (hereinafter “2013 Rule”).
23 Through the 2013 Rule, the Bureau defined larger participants in student loan
24 servicing to be those entities that performed (or whose affiliate companies
25 performed) student loan servicing on over one million accounts. *Id.* According to
26 SDC, at least four servicers of federal student loans “qualify as ‘larger participant[s]”
27 in the student loan servicing market,’” as defined by the 2013 Rule. FAC ¶ 29.

1 Guidelines for supervisory activity over larger participant student loan servicers are
2 included in the currently operative Manual for Supervision Examination Procedures.
3 *See* [https://www.consumerfinance.gov/policy-compliance/guidance/supervision-](https://www.consumerfinance.gov/policy-compliance/guidance/supervision-examinations/education-loan-examination-procedures/)
4 [examinations/education-loan-examination-procedures/](https://www.consumerfinance.gov/policy-compliance/guidance/supervision-examinations/education-loan-examination-procedures/). (“Manual”) (providing
5 specific guidance for “examination of servicing practices in connection with all
6 types of student loans”).

7 Numerous entities are engaged in oversight and supervision of these federal
8 student loan servicers’ compliance with the law. The Department of Education can
9 oversee servicers of loans it holds via its contract authority. *See* FAC ¶ 31. As the
10 Complaint recognizes, the CFPB is currently pursuing an enforcement action against
11 Navient Corporation for violations of Federal consumer financial law committed in
12 connection with its servicing of federal student loans. *See id.*, n.15 (citing *CFPB v.*
13 *Navient Corp.*, No. 3:17-cv-00101 (M.D. Pa.)). Likewise, states’ attorneys general
14 and individual borrowers also bring suits to ensure federal student loan servicers are
15 adequately protecting consumers and complying with the law. *See* FAC ¶ 52.

16 II. RECENT DEVELOPMENTS

17 On February 6, 2020, CFPB Director Kathleen L. Kraninger testified before
18 the House Financial Services Committee. Among other topics, she repeatedly
19 emphasized that the Bureau has authority to supervise servicers of federal student
20 loans. For example, she testified that “we [the Bureau] do have a larger participant
21 rule in place that gives us responsibility and ability to examine the larger participants
22 in the student loan servicing space regardless of which types of loans they are
23 servicing. Federal loans and private loans.” *See* Barrett Decl. at ¶ 2 and Ex. 1. Her
24 March 10, 2020 testimony before the Senate Committee on Banking, Housing, and
25 Urban Affairs similarly reflected this position. *See The Consumer Financial*
26 *Protection Bureau’s Semi-Annual Report to Congress, Hearing Before the Sen.*
27 *Comm. on Banking, Housing, and Urban Affairs*, 116th Cong. (Mar. 10, 2020)

1 (Testimony of Director Kathleen L. Kraninger) (Transcript (unofficial) excerpts
2 attached to Barrett Decl. at ¶3 and Ex. 2). When asked at that hearing whether “the
3 CFPB [has] at this point in time resumed supervisory examinations and oversight of
4 companies that service the \$1.2 trillion of loans owned by the Federal
5 Government?”, Director Kraninger answered affirmatively, noting that CFPB has
6 “an agreement with the Department of Education and [we] are moving forward with
7 a joint exam, in fact, this month.” *Id.* at 8.

8 III. THIS LAWSUIT

9 On November 25, 2019, Plaintiff filed this lawsuit. Plaintiff is an organization
10 that describes itself as a reformer of “higher education loan policies.” *See*
11 <https://studentdebtcrisis.org/about/>. It engages with “media and legislators;”
12 educates “borrowers and higher education experts with lectures, webinars, and
13 special events;” and works with borrowers “to understand their challenges and
14 fears.” *Id.* Its operative complaint, the FAC,⁴ alleges principally that the Bureau has
15 adopted a “New Supervision Rule,” through which the Bureau has allegedly limited
16 the scope of its supervisory authority to only those student loans owned by private
17 creditors, and not loans held by the federal government. SDC seeks vacatur of the
18 purported new rule, as well as an “[o]rder that the CFPB resume supervising
19 nonbank ‘larger participant[s] of the student loan servicing market,’ including those
20 servicing federally held student loans.” Prayer for Relief, at ¶¶ 2, 4.

21 The FAC specifies five claims: Plaintiff alleges that the Bureau adopted a
22 new position about CFPB lacking authority to supervise federal student loan

23 ⁴ The original complaint contained the same five claims as the FAC, and also asked
24 the Court to order the Bureau and the Department of Education to “issue the MOU
25 [Memorandum of Understanding] as required by Dodd-Frank within 30 days of the
26 Court’s order.” *Id.*, ¶ 5. On February 21, 2020, after the Bureau executed a new
27 MOU, the parties stipulated that Plaintiff could amend its Complaint to remove its
28 challenge to the lack of an MOU. *See* ECF No. 26. The FAC (ECF No. 28) was filed
on March 2, 2020.

1 servicers through a procedurally inadequate rulemaking (Counts I, III), that the
2 purported new rule is insufficiently explained (Count IV), and that it is contrary to
3 the Dodd-Frank Act and CFPB’s regulations because it unlawfully curtails the
4 CFPB’s supervisory authority (Count II). Plaintiff also alleges that the Bureau has
5 ceased or improperly curtailed its supervision of “servicing of federally held loans
6 by large servicers” (Count V). Plaintiff does not purport to be proceeding on behalf
7 of any individual student borrower or member of its organization.

8 LEGAL STANDARD

9 Defendants move to dismiss pursuant to Rules 12(b)(1) and (b)(6) of the
10 Federal Rules of Civil Procedure. Federal courts are courts of limited jurisdiction,
11 and are only authorized to adjudicate those cases which the Constitution and the laws
12 of Congress permit. *Kokkonen v. Guardian Life Ins. Co. of Am.*, 511 U.S. 375, 377
13 (1994); *Gunn v. Minton*, 568 U.S. 251, 133 S. Ct. 1059, 1064 (2013). Standing is
14 properly challenged through a Fed. R. Civ. P. 12(b)(1) motion because it is “a
15 threshold jurisdictional issue.” *Max Sound Corp. v. Google, Inc.*, 147 F. Supp. 3d
16 948, 952 (N.D. Cal. 2015) (citation omitted). As the party invoking federal
17 jurisdiction, Plaintiff bears the burden of showing standing by establishing, *inter*
18 *alia*, that it has suffered an injury in fact, *i.e.* a concrete and particularized, actual or
19 imminent invasion of a legally protected interest, that is fairly traceable to the
20 challenged action of defendant and likely to be redressed by a favorable decision.
21 *See Lujan v. Defenders of Wildlife*, 504 U.S. 555, 560-61 (1992).

22 When considering a motion to dismiss for lack of jurisdiction, “[n]o
23 presumptive truthfulness attaches to plaintiff’s allegations, and the existence of
24 disputed material facts will not preclude the court from evaluating for itself the
25 merits of jurisdictional claims.” *Augustine v. United States*, 704 F.2d 1074, 1077
26 (9th Cir. 1983). “With a factual Rule 12(b)(1) attack ... a court may look beyond
27 the complaint to matters of public record without having to convert the motion into

1 one for summary judgment.” *White v. Lee*, 227 F.3d 1214, 1242 (9th Cir. 2000); *Am.*
2 *Diabetes Ass’n v. U.S. Dep’t of the Army*, 938 F.3d 1147, 1151 (9th Cir. 2019).

3 Pursuant to Fed. R. Civ. P. 12(b)(6), a complaint should be dismissed if it does
4 not contain sufficient factual matter, accepted as true, to “state a claim to relief that
5 is plausible on its face.” *Bell Atl. Corp. v. Twombly*, 550 U.S. 544, 570 (2007).
6 Dismissal may be based either on the lack of cognizable legal theories or the lack of
7 pleading sufficient facts to support cognizable legal theories. *Balistereri v. Pacifica*
8 *Police Dep’t*, 901 F.2d 696, 699 (9th Cir. 1990). In reviewing a complaint under
9 this standard, the court must accept as true the allegations in the complaint, *see Hosp.*
10 *Bldg. Co. v. Rex Hosp. Trs.*, 425 U.S. 738, 740 (1976), and it construes the pleading
11 in the light most favorable to plaintiff. *Parks Sch. of Bus. v. Symington*, 51 F.3d
12 1480, 1484 (9th Cir. 1995). However, the court “is not required to accept legal
13 conclusions cast in the form of factual allegations if those conclusions cannot
14 reasonably be drawn from the facts alleged.” *Clegg v. Cult Awareness Network*, 18
15 F.3d 752, 754-55 (9th Cir. 1994). Neither need the court accept unreasonable
16 inferences, or unwarranted deductions of fact. *Western Mining Council v. Watt*, 643
17 F.2d 618, 624 (9th Cir. 1981).

18 ARGUMENT

19 I. COUNTS I-IV SHOULD BE DISMISSED BECAUSE THEY DO NOT CHALLENGE FINAL
20 AGENCY ACTION AND FAIL TO PLAUSIBLY STATE A CLAIM

21 Counts I-IV should be dismissed because the Court lacks jurisdiction over
22 these claims, which do not challenge final agency action. Under the APA, a plaintiff
23 may seek judicial review of “final agency action for which there is no other adequate
24 remedy in a court.” 5 U.S.C. § 704. An “agency action” includes “the whole or a
25 part of an agency rule, order, license, sanction, relief, or the equivalent or denial
26 thereof, or failure to act.” 5 U.S.C. § 551(13); *Norton v. S. Utah Wilderness All.*
27 *(SUWA)*, 542 U.S. 55, 62 (2004). To be final, an agency action must satisfy two
28 conditions. “First, the action must mark the consummation of the agency’s decision-

1 making process--it must not be of a merely tentative or interlocutory nature.”
2 *Second*, “the action must be one by which ‘rights or obligations have been
3 determined,’ or from which ‘legal consequences will flow.’” *Bennett*, 520 U.S. at
4 177-78.

5 The FAC does not come close to plausibly alleging that the Bureau has
6 adopted a policy meeting these criteria that the Bureau would have been required to
7 promulgate under notice-and-comment rulemaking. The entirety of the proof
8 Plaintiff offers for its dramatic conclusion are two out-of-context statements. First,
9 Plaintiff alleges that “In September 2018, then-Acting CFPB Director Mick
10 Mulvaney announced the New Supervision Rule.” FAC ¶ 69. But the FAC does not
11 and cannot point to any “announcement” of any actual “rule;” instead it relies on
12 former Director Mulvaney’s response during a television interview to a question
13 about CFPB’s former Private Education Loan Ombudsman (“PELO”). This off-
14 hand response was offered in the context of a discussion of the section of the Dodd-
15 Frank Act that established the PELO position—a position which has no
16 responsibility for managing, directing, or overseeing the Bureau’s supervision
17 program. *See* 12 U.S.C. § 5535. This was not a fulsome discussion of the Bureau’s
18 authority over larger participants in the student loan servicing market. *See Id.* n.23;
19 CNBC, *Watch CNBC’s Full Interview with OMB’s Mick Mulvaney* (Sept. 12, 2018)
20 [https://www.cnbc.com/video/2018/09/12/watch-cnbc-full-interview-with-ombs-](https://www.cnbc.com/video/2018/09/12/watch-cnbc-full-interview-with-ombs-mick-mulvaney.html)
21 [mick-mulvaney.html](https://www.cnbc.com/video/2018/09/12/watch-cnbc-full-interview-with-ombs-mick-mulvaney.html) (not mentioning the “larger participant” part of the statute that
22 authorizes the Bureau’s work vis-a-vis federal student loan servicers, and offering
23 the quoted language in reaction to a statement by the former PELO, after introducing
24 it with “here’s what we did at *his* [the prior PELO’s] *part* of the student loan
25 operation”).⁵ This attenuated statement in a media interview by a former Bureau

26 ⁵ The content of the relevant section of this interview is at Barrett Decl., ¶¶ 4-5.

1 acting director cannot be taken as a plausible description of current agency policy
2 regarding its authority to supervise larger participants in student loan servicing.

3 The FAC's second attempt at demonstrating the purported new rule is
4 similarly unavailing. It cites an out-of-context statement by the Bureau's current
5 Director, Kathleen L. Kraninger, indicating that questions about why a particular
6 percentage of applications for the Public Service Loan Forgiveness ("PSLF")
7 program are denied should be directed to the Department of Education. Contrary to
8 the FAC's allegation that this statement "confirms" CFPB has "cede[d] [its]
9 supervision over larger federal student loan servicers," FAC ¶ 71, this statement does
10 no more than state the obvious point that questions about the operation of a particular
11 government program are appropriately addressed in the first instance to the agency
12 administering that program. It says nothing about whether the Bureau believes it
13 has authority to supervise entities who may have been involved in servicing the loans
14 of particular PSLF applicants. The FAC also does not contain any allegation that the
15 Bureau has amended its Supervision and Examination Manual to excise procedures
16 for examinations of federal loan servicers or taken any other actions that would
17 accompany a consummated Bureau decision that it lacks authority to supervise such
18 servicers.

19 The FAC's attempts to buttress these threadbare allegations are undermined
20 by its contradictory descriptions of what the Bureau is doing to supervise larger
21 participants in student loan servicing; it alternates between suggesting that the
22 Bureau is conducting *no* supervision of federally-held student loans, *see e.g.*, ¶ 68
23 ("the CFPB has changed its policy on its supervisory authority over the servicing of
24 federally held student loans by large servicers," meaning that the CFPB would not
25 be responsible for issues related to servicing federal student loans), and claiming that
26 it is doing *less* work than Plaintiff would prefer in this space, *see id.* ¶ 111 (claiming
27 that CFPB supervision of the servicing of federally held student loans "has ceased
28

1 or” has been “curtailed”); ¶ 72 (acknowledging CFPB “efforts to address problems
2 with the PSLF program”). Such inconsistent allegations do not plausibly plead the
3 existence of a new “rule.”

4 The FAC, therefore, does not plausibly plead the existence of any decision
5 that can be taken to mark the consummation of an agency decision-making process,
6 from which legal rights will flow, especially where statements from the Bureau’s
7 current leadership disprove Plaintiff’s allegations.⁶ Absent a plausible allegation of
8 final agency action, the court should dismiss Counts I-IV.

9 Having failed to plausibly plead the existence of final agency action,
10 Plaintiff’s threadbare and contradictory allegations necessarily also fail to plausibly
11 plead the existence of the purported new “rule.” *See, e.g., Ashcroft v. Iqbal*, 556
12 U.S. 662 (2009); *Baker v. Rodriguez*, No. SACV 11–00138–JST (PJWx), 2011 WL
13 4529644, at *6 (C.D. Cal. Sept. 29, 2011) (“Because Plaintiff makes such
14 contradictory allegations, the FAC does not sufficiently identify the challenged
15 policy”). Since Plaintiff has failed to plausibly allege the existence of a rule revoking
16 the Bureau’s supervisory authority, the promulgation of this non-existent rule could
17 not have been procedurally inadequate, insufficiently explained, or contrary to law,
18 and Counts I-IV must be dismissed.

19 II. PLAINTIFF LACKS STANDING

20 Regardless of what type of action Plaintiff’s claims are understood to
21 challenge, they cannot proceed because Plaintiff lacks standing to bring them.
22 “Article III of the Constitution limits the jurisdiction of federal courts to ‘Cases’ and
23 ‘Controversies’” and “[t]he doctrine of standing gives meaning to these
24 constitutional limits by ‘identify[ing] those disputes which are appropriately

25 ⁶ As described above, the Bureau’s Director recently testified that the Bureau has
26 authority to examine the “larger participants” in the market for student loan
27 servicing, including those that service federal loans.

1 resolved through the judicial process.” *Susan B. Anthony List v. Driehaus*, 573 U.S.
 2 149, 157 (2014) (citation omitted). The “irreducible constitutional minimum of
 3 standing” has three elements: (1) that a plaintiff suffer a concrete injury-in-fact, (2)
 4 that the injury be fairly traceable to the challenged action of the defendant, and (3)
 5 that it be likely (as opposed to speculative) that the injury will be redressed by a
 6 favorable decision. *Lujan v. Defs. of Wildlife*, 504 U.S. 555, 560-61 (1992) (internal
 7 citations omitted). The same three-pronged inquiry is conducted whether the
 8 plaintiff is an individual or an organization. *La Asociacion de Trabajadores de Lake*
 9 *Forest (“LATLF”) v. City of Lake Forest*, 624 F.3d 1083, 1088 (9th Cir. 2010).

10 A. Plaintiff Does Not Plausibly Plead a Cognizable Injury In Fact

11 SDC hinges its standing on the injury it allegedly suffered as a result of the
 12 Bureau purportedly adopting the “New Supervision Rule.” *See* FAC ¶ 19.⁷ But the
 13 Complaint does not plausibly plead the existence of a New Supervision Rule, and
 14 the recent testimony⁸ of CFPB Director Kraninger confirms that the Bureau has *not*
 15 adopted the position that it lacks authority to supervise the “servicing of federal held
 16 student loans by larger servicers.” This failure to plausibly plead the allegedly
 17 injurious conduct is itself fatal to Plaintiff’s standing.

18 Even if Plaintiff plausibly pled the existence of the allegedly injurious
 19 conduct, the FAC should be dismissed because it does not plausibly allege that the

20 ⁷ Plaintiff’s standing theory is muddled and does not even directly reference Count
 21 V. SDC hinges its standing on the injury it allegedly suffered as a result of the Bureau
 22 purportedly adopting the “New Supervision Rule.” *See* FAC ¶ 19. The FAC says
 23 nothing about whether Plaintiff has standing to bring Count V which, unlike the
 24 other counts, does not even mention the putative new rule. *See id.* ¶¶ 108-111.
 25 Absent any attempt to establish standing to bring this claim, the Court should dismiss
 26 this Count. To the extent Plaintiff conceives of Count V as a manifestation of, or
 27 otherwise in relation to, the purported New Supervision Rule, Plaintiff lacks
 28 standing for the same reasons it lacks standing to bring Counts I-IV.

⁸ “With a factual Rule 12(b)(1) attack ... a court may look beyond the complaint to
 matters of public record without having to convert the motion into one for summary
 judgment.” *White v. Lee*, 227 F.3d 1214, 1242 (9th Cir. 2000). *See also Am.*

1 Bureau action it challenges—adoption of a purported New Supervision Rule—
2 frustrated SDC’s organizational mission or caused it to divert resources. In the Ninth
3 Circuit, to establish the first prong for standing (“injury in fact”), an organization
4 bringing suit on its own behalf must demonstrate: (1) frustration of its organizational
5 mission; and (2) diversion of its resources to combat the particular challenged
6 behavior. *Smith v. Pac. Props. & Dev. Corp.*, 358 F.3d 1097, 1105 (9th Cir. 2004).
7 An organization that is “merely going about its business as usual,” does not have
8 standing. *Am. Diabetes Assoc.*, 938 F.3d at 1155.

9 1. *No Frustration of Organizational Mission*

10 To plead the requisite mission frustration, an organizational plaintiff must
11 plausibly claim that the challenged conduct “frustrates the [plaintiff] organization’s
12 goals,” *Comite de Jornaleros de Redondo Beach v. City of Redondo Beach*, 657 F.3d
13 936, 943 (9th Cir. 2011), *i.e.*, that the challenged “practices have perceptively
14 impaired [the organizational plaintiff’s] ability to provide [the services it was formed
15 to provide].” *El Rescate Legal Servs., Inc. v. Exec. Office of Immigration Review*,
16 959 F.2d 742, 748 (9th Cir. 1991). Thus, the Ninth Circuit has acknowledged
17 mission frustration as a sufficient basis for standing when, for example, a state law
18 subjected plaintiff’s staff to potential investigation or prosecution for doing their
19 jobs. *See Valle de Sol Inc. v. Whiting*, 732 F.3d 1006, 1018 (9th Cir. 2013).
20 Similarly, the Ninth Circuit found legal services groups had standing to challenge a
21 policy of providing only partial translation of immigration court proceedings
22 because that policy frustrated the groups’ mission of trying to “obtain asylum and
23 withholding of deportation” for their clients. *El Rescate*, 959 F.2d at 748.

24 Here, however, SDC fails to explain how Defendants’ conduct impairs SDC’s

25

Diabetes Ass’n, 938 F.3d at 1151 (Where a “defendant brings a factual jurisdictional
26 attack under Rule 12(b)(1), the ‘court may review evidence beyond the complaint
27 without converting the motion to dismiss into a motion for summary judgment.’”).

1 ability to provide the services it was formed to provide, or otherwise frustrates the
2 organization's mission. SDC claims its "mission" is "to assist student borrowers
3 through advocacy and educational programs," FAC ¶ 13, and notes that it
4 "advocate[s] for student loan and debt policies through legislative efforts and
5 through the media," and "also directly assists student loan borrowers through direct
6 communications, lectures, webinars and special events." FAC ¶ 19(a). The FAC
7 provides no evidence that the purported New Supervision Rule would prevent SDC
8 from advocating for student loan and debt policies through legislative efforts or
9 directly assisting student loan borrowers through direct communications, webinars
10 and special events.⁹ SDC's formulaic allegation that it has been impaired from
11 "providing the services it was formed to provide" because it has to redirect its
12 resources to assist its supporters "in seeking and obtaining student loan assistance"
13 is insufficient, because helping borrowers obtain loan assistance *is* what SDC "was
14 formed to provide." *See, e.g.* FAC ¶ 13 (SDC "directly assists student loan
15 borrowers through direct communications," etc), 19.¹⁰

16 ⁹ The FAC's allegations about what SDC has done in the wake of the putative rule
17 undermine any notion that it has suffered "concrete and demonstrable injury to [its]
18 activities." Rather than pleading an inability to advocate or assist student borrowers
19 through direct communications and special events, as would be required, the FAC
20 makes clear that, in the wake of the putative rule, Plaintiff has significantly *increased*
21 these activities. FAC ¶ 19(e) (SDC has increased the number of its student debt
22 workshops and "increased its direct communications ... by more than double").

23 ¹⁰ Plaintiff's allegation that "[a]s a result of the New Supervision Rule, the CFPB is
24 no longer a viable resource for SDC's supporters seeking student loan assistance,"
25 FAC ¶ 19(c), also cannot establish the mission impairment required for standing.
26 Notably, SDC originally claimed that the Bureau was no longer a viable resource
27 because it no longer had in place an agreement to share with the Department of
28 Education complaints about student loan servicers. *See* Compl. ¶ 22c ("SDC directed
its members to submit complaints to CFPB knowing that information about such
complaints would be available to and shared with [ED] because of then existing
MOUs...As a result of the Challenged Actions [including the lack of an MOU
requiring complaint sharing], the CFPB is no longer a viable resource for SDC's
supporters"). Because the parties subsequently entered into an MOU, Plaintiff
amended its complaint to remove the allegations related to the lack of an MOU. But
removing this information negated the connection between the Bureau's alleged

2. *Plaintiff Did Not Divert Resources to Combat Challenged Conduct*

In addition to failing to plausibly plead that its mission has been frustrated, SDC does not plausibly plead that it has had to alter its “resource allocation to combat the challenged practices.” *Am. Diabetes Assoc.*, 938 F.3d at 1154. An organizational plaintiff can establish standing if a challenged practice “has required, and will continue to require, a diversion of resources . . . from [the organization’s] other initiatives,” *East Bay Sanctuary Covenant v. Trump*, 932 F.3d 742, 766 (9th Cir. 2018), and the plaintiff organization “would have suffered some other injury if it had not diverted resources to counteracting the [challenged conduct],” *LATLF*, 624 F.3d at 1088.¹¹ A diversion of resources, even if it presents cost to Plaintiff, is insufficient to establish organizational standing if “it results not from actions taken by [Defendant] but rather [Plaintiffs’] own budgetary choices.” *United Poultry Concerns v. Chabad of Irvine*, 743 Fed. App’x 130, 131 (9th Cir. 2018) (unpublished).

The FAC fails to establish SDC’s standing because it does not plausibly allege that SDC had to divert resources from other organizational initiatives in order to combat the purported New Supervision Rule. SDC alleges that it “has had to increase the number of its student debt workshops” and that it “increased its direct

conduct and whether or not it is a viable resource. As currently pled, the FAC offers no plausible explanation for how the putative new rule renders the Bureau no longer a “viable resource.” Even if the Bureau conducted the exact amount of supervision plaintiff seeks, the *confidential* exam results would not be available to Plaintiff or its supporters. And even if the FAC could be read to plausibly explain how the Bureau was no longer a “viable resource,” whether or not the Bureau is such a resource does not determine if SDC’s mission (advocacy through legislative/media efforts and direct assistance to student loan borrowers) is frustrated.

¹¹ *See Animal Legal Def. Fund v. U.S. Dep’t of Agric.*, 632 Fed. App’x 905, 909 (9th Cir. 2015) (Chhabria, J., concurring) (“it might not be enough merely to choose to divert resources: current precedent might be understood to require the organization to show that it was ‘forced’ to divert resources to avoid or counteract an injury to its own ability to function”).

1 communications relating to consumer education and awareness by more than
2 double.” FAC ¶ 19(e). It also claims to have developed custom workshops “to better
3 address the growing need for direct services,” “increased consumer protection-
4 related work,” and expended resources in order to support this (*i.e.* hired additional
5 staff, secured shared workspace, expanded its email platform, and conducted
6 consumer research). *Id.* at 19(f). SDC does not, however, plausibly allege that it
7 would be injured if it did not provide these additional services, nor does it identify
8 any specific services it was “formed to provide” that it can no longer provide because
9 of the alleged diversion of resources. SDC’s generic allegation that the purported
10 new rule “caus[ed] SDC to redirect its resources from other projects,” is insufficient;
11 organizational standing exists where the plaintiff has more specifically alleged how
12 it has been required to divert resources as a result of the challenged action. *See, e.g.,*
13 *Torres v. DHS*, 411 F. Supp. 3d 1036, 1054 (C.D. Cal. 2019) (plaintiff lacks standing
14 because alleged diversion of resources “is too tenuously linked” to the challenged
15 conduct); *c.f. East Bay*, 932 F.3d at 766 (finding standing because challenged rule
16 will require plaintiff to convert its asylum practice into a removal defense program
17 and file more applications for certain types of clients, which will divert resources
18 from providing aid to other clients).

19 Plaintiff’s alleged “diversion” of resources boils down to a claim that SDC is
20 providing more of the same type of services it was formed to provide: “advoca[cy]
21 for student loan and debt policies” and “direct[] assist[ance] [to] student loan
22 borrowers.” FAC ¶ 19.¹² Where a plaintiff is engaging in activities it “perform[s]

23
24 ¹² The FAC does not explain how the workshops SDC is now providing differ from
25 the “webinars and special events” it offered prior to the putative Rule, *see* FAC ¶
26 19(e), whether research it is now conducting is a new activity, *see id.* ¶ 19(f), or how
27 the assistance it is now offering “its supporters in seeking and obtaining student loan
28 assistance” is any different than the personal assistance the organization always
offers borrowers. *See* <https://studentdebtcrisis.org/about/> (SDC “takes a personal

1 on a regular basis independent of the [defendant’s] conduct,” its standing depends
 2 on whether it is “expending additional resources to make up for the void” left by the
 3 purported government action that would have been spent on “some other aspect of
 4 their organizational purpose.” *Friends of the Earth v. Sanderson Farms, Inc.*, No.
 5 17-cv-03592-RS, 2019 WL 3457787, at *4 (N.D. Cal. July 31, 2019). But SDC’s
 6 actions cannot “make up for a void” created by the challenged conduct; even if the
 7 Bureau had adopted a purported no-supervision-of-federal-student-loan-servicers
 8 rule, any gap created would be a gap in *supervision* of loan servicers, which Plaintiff,
 9 an advocacy organization, is not itself in a position to undertake.¹³ The FAC does
 10 not allege the kind of “counteracting” conduct that is sufficient to establish an
 11 organization’s standing.

12 **B. Plaintiff Does Not Plausibly Plead Causation or Redressability**

13 Because Plaintiff has suffered no cognizable injury in fact, it necessarily
 14 follows that it has not pled the other elements of standing; that the cognizable injury
 15 is fairly traceable to the Bureau’s conduct and that it is likely (not speculative) that
 16 the injury would be redressed by a decision favorable to Plaintiff. But even if

17 approach to member needs—working directly with borrowers to understand their
 18 challenges and fears, repayment obstacles and frustrations”).

19 ¹³ Instead, it is continuing to do essentially the same activities as before the putative
 20 challenged rule change, claiming the increase is necessary, *see, e.g.*, FAC ¶
 21 19(e) (purported rule “forced” SDC to “increase the number of its” workshops)
 22 without plausibly tying that necessity to the challenged, putative rule. This is
 23 insufficient to establish standing: Any suggestion that an organization need only
 24 label an expenditure as “necessary” to confer standing would contradict the Supreme
 25 Court’s admonition that plaintiffs “cannot manufacture standing merely by inflicting
 26 harm on themselves based on their fears of hypothetical future harm that is not
 27 certainly impending.” *See Clapper v. Amnesty Int’l USA*, 568 U.S. 398, 416 (2013).
 28 “If the law were otherwise, an enterprising plaintiff would be able to secure a lower
 standard for Article III standing simply by making an expenditure based on
 nonparanoid fear.” *Id.* Plaintiff’s allegations about responding to increased
 consumer complaints “that would have previously been addressed by CFPB,” *see*
 FAC 19(e) are similarly deficient because the FAC implies they are self-inflicted.
See FAC ¶ 19(c) (indicating SDC directed its members to submit complaints to
 CFPB “[p]rior to the New Supervision Rule,” but no longer does so). Notably, the
 FAC does not allege that the Bureau’s complaint handling process has changed.

1 Plaintiff had plausibly pled that it was suffering injury, it lacks standing because it
2 does not plausibly plead that the alleged conduct (the Bureau adopting a new “rule”
3 that it would not examine certain conduct) caused that injury or that the injury would
4 be redressed if Plaintiff was awarded the relief it seeks.

5 At bottom, Plaintiff’s alleged standing turns on a theory that the CFPB is
6 failing to supervise federal student loan servicers, thus the servicers are breaking the
7 law more, thus borrowers need more assistance from private organizations such as
8 themselves, and thus it is doing more work to help borrowers. This attenuated causal
9 chain is insufficient to support standing. *See Clapper v. Amnesty Int’l USA*, 133 S.
10 Ct. 1138, 1150 (2013) (expressing “our usual reluctance to endorse standing theories
11 that rest on speculation about the decisions of independent actors”). There are many
12 reasons why borrowers might seek more help from SDC, including their own
13 financial distress or the roll-out of new student loan programs. And servicers have
14 many incentives to comply with (or disregard) the law, apart from the quantity of
15 supervision being conducted by the Bureau.

16 SDC has not—and could not—plead that the Bureau has stopped exercising
17 its authority against federal student loan servicers that violate the law, for example,
18 because the FAC acknowledges that at least one such lawsuit by the CFPB is
19 currently ongoing. FAC n.15. As also acknowledged in the Complaint, federal
20 student loan servicers are also currently defendants in multiple consumer-protection
21 lawsuits, including suits brought by multiple states. *See Id.* Further, the Department
22 of Education can monitor its servicers for contract and program compliance, and
23 servicers are also subject to private litigation.¹⁴ Plaintiff does not plausibly explain

24 ¹⁴ *See, e.g.*, Navient Corporation, May 1, 2020 Quarterly Report at 77, available at:
25 <https://navient.com/about/investors/stockholderinfo/secfilings/> (“The Company has
26 been named as defendant in a number of putative class action cases alleging
27 violations of various state and federal consumer protection laws . . . The Company
28 has also been named as a defendant in putative class actions alleging violations of

1 how, in this multi-actor space, any alleged impairment of its mission or diversion of
 2 resources from its core functions is attributable to CFPB’s purported decision about
 3 its authority to supervise federal student loan servicers. Similarly, even if the Court
 4 were to find the Bureau’s alleged New Supervision Rule were unlawful, the FAC
 5 does not adequately plead that it is likely that SDC’s alleged injury would be
 6 redressed. The FAC should be dismissed.

7 III. COUNT V SHOULD BE DISMISSED

8 In addition to Plaintiff’s lack of standing, *see supra* n. 7, Count V should also
 9 be dismissed because the APA does not provide for review of the conduct it
 10 challenges and because Count V fails to plausibly state a claim. In Count V, Plaintiff
 11 alleges that the Bureau has “ceased or improperly curtailed” its supervision over the
 12 servicing of federally held student loans, and that this constitutes agency action
 13 “‘unlawfully withheld’ and ‘unreasonably delayed’ in violation of the APA.”

14 A. SDC’s Challenge to CFPB’s Exercise of Its Supervisory Authority (Count V) is Non-Justiciable

15 Even if Plaintiff had standing to bring Count V, this claim should be dismissed
 16 because the Court does not have jurisdiction to review the purported agency conduct
 17 it challenges. The Administrative Procedure Act (APA) provides that agency action
 18 is reviewable, except when statutes preclude judicial review or when such action is
 19 committed to agency discretion by law. 5 U.S.C. §§ 701(a) and 702 (1988). An
 20 agency’s decision not to take oversight action generally falls under this second
 21 exception, and is presumed to be immune from judicial review because these
 22 decisions involve “a complicated balancing of a number of factors which are
 23 peculiarly within” the agency’s expertise. *Heckler v. Chaney*, 470 U.S. at 831, 838

24
 25
 26 various state and federal consumer protection laws related to borrowers and the
 Public Service Loan Forgiveness program”).

1 (“within that exception [to reviewability for action committed to agency discretion]
2 are included agency refusals to institute investigative or enforcement proceedings”).

3 CFPB’s supervisory examinations are a category of financial oversight
4 investigations. *See Guardian Federal Savings and Loan v. FSLIC*, 589 F.2d 658,
5 (D.C. Cir. 1978) (“The term ‘examinations’ encompasses not only ‘bank
6 examinations,’ a term of art that has developed over the years, but also such other
7 financial investigations as [the regulator] in its judgment deems necessary for its
8 protection and the protection of other insured institutions.”) (footnote omitted).¹⁵
9 Decisions about whether to engage in such oversight work are discretionary, *see e.g.*,
10 *Golden Pac. Bancorp v. Clarke*, 837 F.2d 509 (D.C. Cir. 1988), and covered by
11 *Heckler’s* presumption of immunity from judicial review. *See* 470 U.S. 838
12 (exception to general reviewability of agency action covers “refusals to institute
13 *investigative* or enforcement proceedings”) (emphasis added).

14 Plaintiff’s request for judicial review here appears to hang on the question left
15 open by the Supreme Court in *Heckler*: whether a “refusal by the agency to institute
16 proceedings based solely on the belief that it lacks jurisdiction” might be reviewable
17 notwithstanding this general rule, *see Regents*, 908 F.3d at 495. The Ninth Circuit
18 has confirmed that *Heckler’s* “presumption of non-reviewability ‘may be overcome
19 if the refusal is based solely on the erroneous belief that the agency lacks

20
21 ¹⁵ Courts have often acknowledged that financial institution examinations provide
22 the bases for enforcement action. *See e.g.*, *Golden Pac. Bancorp v. Clarke*, 837 F.2d
23 509 (DC Cir. 1988) (bank regulatory action follows surprise investigation by
24 examiners), *Sunshine State Bank v. FDIC*, 783 F.2d 1580 (11th Cir. 1986) (FDIC
25 entitled to rely on examiners’ conclusions to support findings and sanctions in
26 administrative proceeding); *Del Junco v. Conover*, 682 F.2d 1338 (9th Cir. 1982)
27 (periodic examination leads to OCC administrative proceeding); *Citizens State Bank*
28 *of Marshfield, Mo. v. FDIC*, 751 F.2d 209 (8th Cir. 1984) (administrative charges
filed pursuant to consumer compliance exam); *First Nat’l Bank of Eden, S.D. v.*
Dept. of Treasury, OCC, 568 F.2d 610 (8th Cir. 1978) (administrative charges
substantiated by bank examiner testimony).

1 jurisdiction” or upon the express adoption of a general policy so extreme as to
2 amount to an abdication of the agency’s statutory responsibilities. *Id.* (evaluating
3 request to dismiss on these grounds pursuant to Fed R. Civ. P. 12(b)(1)); *Mont. Air*
4 *Chapter No. 29 v. Fed. Lab. Rel. Auth.*, 898 F.2d 753, 755 (9th Cir. 1990). As
5 already explained fully above, *supra* 10-12, there is no basis set out in the FAC to
6 conclude that the Bureau doubts its authority in order to rebut this presumption.

7 Plaintiff’s implausible claims about a purported “rule” and the Bureau’s
8 alleged abandonment of its authority clearly demonstrate an attempt to evade the
9 *Heckler* non-reviewability doctrine and cram Plaintiff’s claims into the exception to
10 non-reviewability. But even under the identified exception, a court can review the
11 agency action only where an agency “expressly” adopted a policy of “abdication,”
12 and Plaintiff here does not even attempt to argue that the Bureau has *expressly*
13 adopted such a policy. *See, e.g., Pub. Watchdogs v. S. Cal. Edison Co.*, No. 19-CV-
14 1635 JLS (MSB), 2019 WL 6497886, at *10 (S.D. Cal. Dec. 3, 2010). And, in any
15 event, as explained above, the FAC does not plausibly allege that the Bureau has
16 determined it lacks authority to supervise servicers of federal student loans. Because
17 Plaintiff fails to plausibly identify any reason that the presumption against
18 reviewability should not apply, Count V should be dismissed.

19 Moreover, the court can look beyond the Complaint to evaluate whether the
20 court has jurisdiction, and recent testimony of the CFPB Director makes clear that
21 the Bureau is not refusing to conduct examinations, let alone doing so based solely
22 on the belief that it lacks jurisdiction. In recent sworn testimony, Director Kraninger
23 repeatedly confirmed that the Bureau *does* believe that it has authority to supervise
24 larger participants in the student loan servicing market (including federal student
25 loan servicers), and that it is working on such supervisory activities. *See Barrett Dec.*
26 at ¶¶2, 3; Ex. 1,2. Plaintiff thus fails to plausibly plead that the Bureau has “expressly
27 adopt[ed] a general policy” as to servicers of federal student loans that amounts to

1 an abdication of its statutory responsibilities, and fails to rebut the presumption that
2 the court cannot review any purported non-supervisory activity by the Bureau.

3 B. The FAC Fails to Plausibly State a Claim as to Count V

4 In Count V, Plaintiff alleges that the Bureau has “ceased or improperly
5 curtailed” supervision over the servicing of federally held student loans by large
6 servicers. FAC ¶ 111. Correspondingly, the Complaint requests that the Court
7 “[o]rder that the CFPB resume supervising nonbank ‘larger participant[s] of the
8 student loan servicing market,’ including those servicing federally held student
9 loans.” Compl., Prayer for Relief 4. Plaintiff bases this request on Section 706(1)
10 of the APA, which provides that a court “shall compel agency action unlawfully
11 withheld or unreasonably delayed.” 5 U.S.C. § 706(1). But a court can compel
12 agency action under Section 706(1) of the APA only if there is “a specific,
13 unequivocal command” placed on the agency to take a “discrete agency action,” and
14 the agency has failed to take that action. *SUWA*, 542 U.S. at 63-64 (citation omitted).
15 The agency action must be pursuant to a legal obligation “so clearly set forth that it
16 could traditionally have been enforced through a writ of mandamus.” *See Hells
17 Canyon Pres. Council v. U.S. Forest Serv.*, 593 F.3d 923, 932 (9th Cir. 2010).¹⁶ In
18 the absence of a command to carry out “a ministerial or non-discretionary act,” about
19 which the agency has “no discretion” whatsoever, *SUWA*, 542 U.S. at 63-65, agency
20 action cannot be deemed unlawfully withheld. *Id.* Because Count V seeks to compel
21 agency action that is neither discrete nor mandatory, Count V fails as a matter of
22 law.

23 Plaintiff does not and cannot cite any statutory or legal requirement that the

24 ¹⁶ “Mandamus is an extraordinary remedy and is available to compel a federal
25 official to perform a duty only if: (1) the individual’s claim is clear and certain; (2)
26 the official’s duty is nondiscretionary, ministerial, and so plainly prescribed as to be
free from doubt, and (3) no other adequate remedy is available.” *Kildare v. Saenz*,
325 F.3d 1078, 1084 (9th Cir. 2003) (emphasis added).

1 Bureau conduct a specific examination at a particular time, or even that the Bureau
2 conduct any specific number of exams in any specific area at any time. The 2013
3 Rule merely defined what it meant for a student loan servicer to be a “larger
4 participant” in the market subject to the Bureau’s supervision; it does not command
5 that the Bureau engage in any particular quantum of supervision. Plaintiff cannot
6 cite such a requirement because Congress intended for the Bureau, in its discretion,
7 to make such programmatic decisions related to its supervisory efforts based on
8 “factors that the *Bureau* determines to be relevant.” 12 U.S.C. § 5514(b)(2)
9 (emphasis added).¹⁷ The Bureau’s supervisory authority extends over thousands of
10 entities and numerous consumer financial products and services, and Congress
11 intended for the Bureau, not litigants or the court, to make the determinations about
12 when and how to best exercise that supervisory authority.

13 Plaintiff has not, and could not, plead that the Bureau has ceased examining
14 larger participants in the student loan market entirely. Instead, Plaintiff’s claim boils
15 down to an assertion that the Bureau is “unlawfully withholding” the amount and
16 particular type of supervisory activity that SDC would prefer.¹⁸ But, as a matter of
17 law, the Court cannot order the Bureau to engage in additional or particular
18 supervision of particular loans or topics, because of the inherently discretionary

19
20 ¹⁷ The frequency and scope of its supervision, and the particular product lines and
21 legal issues that are the focus of supervisory efforts, is established by Bureau
22 management, and entities are identified for supervision on the basis of risks to
23 consumers, and other factors determined relevant by CFPB. *See* 12 U.S.C. §
24 5514(b)(2).

25 ¹⁸ Materials in the public record demonstrate that the Bureau *is* engaged in
26 supervisory activity in this space. *See* Barrett Decl. ¶ 3 and Ex. 2 (Mar. 10, 2020
27 hearing unofficial transcript excerpts). To the extent Plaintiff’s claim is based on the
28 Bureau’s failure to engage in any supervisory activity over federal loan servicers,
Plaintiff has failed to *plausibly* allege such failure and the claim should be dismissed.
See Shwarz v. United States, 234 F.3d 428, 435 (9th Cir. 2000) (in ruling on a Rule
12(b)(6) motion, court need not accept as true “allegations that contradict facts that
may be judicially noticed by the court”).

1 nature of the Bureau’s oversight functions. In recognition of the discretionary nature
2 of Bureau supervisory work, courts have rejected requests for mandamus relief like
3 what Plaintiff seeks here. In *Shipkovitz v. Dovenmuehle Mortgage, Inc.*, No. 8:16-
4 cv-00712, 2016 WL 6803771, at *3-4 (D. Md. Nov. 17, 2016), for example, the court
5 declined to order mandamus relief against the CFPB, recognizing that “the CFPB’s
6 investigatory responsibilities are discretionary” and that “the CFPB’s decision to
7 investigate a complaint is not a ‘mandatory or ministerial obligation . . . so plainly
8 prescribed as to be free from doubt.” This Court should reach the same result and
9 dismiss Count V. Failing to do so, would “mean that it would ultimately become
10 the task of the supervising court, rather than the agency, to work out compliance
11 with the [relevant statute], injecting the judge into day-to-day management.” *SUWA*,
12 542 U.S. at 66-67. “The APA does not contemplate . . . such oversight.” *Bannister*
13 *v. U.S. Parole Comm’n*, 2020 WL 85229 at *3 (D.D.C. Jan. 7, 2020).

14 CONCLUSION

15 For the foregoing reasons, the Court should grant the Bureau’s motion to
16 dismiss.

17 DATED: May 6, 2020

Respectfully submitted,

/s/ Bernard J. Barrett Jr.

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